



Software License: Activation and Update

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1 Introduction

The software license system or **WinCan** license system is aimed to replace the current dongle licenses issued by **Sentinel**. Inside WinCan VX, you can still select between three license modes (i.e. *Sentinel*, *WinCan* or *Distributed License*).

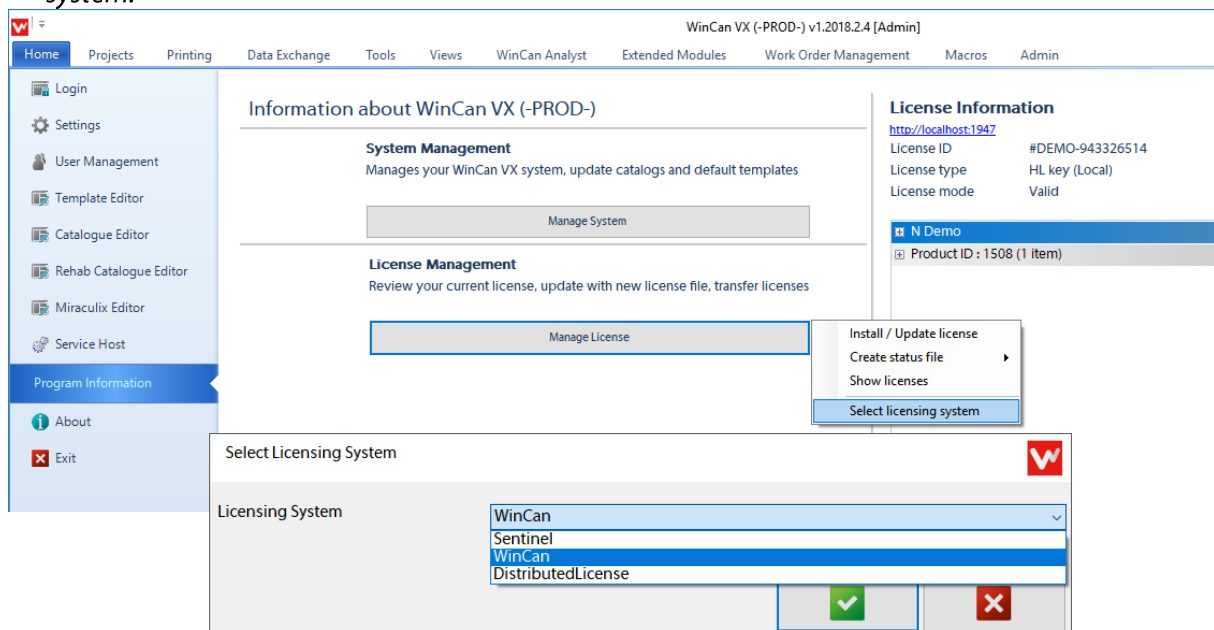
2 Online activation with license code

After successful installation of WinCan VX, the user has to activate either a local (license system *WinCan*) or a server license (license system *Distributed license*). **Both cases require a stable internet connection.**

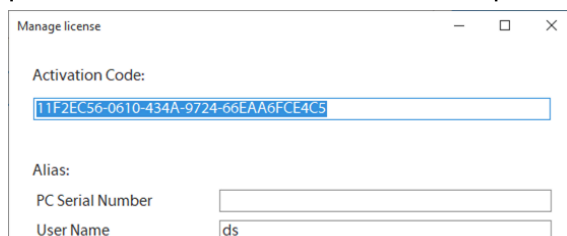
2.1 Local License

The following steps describe the licensing process on single-user computers in TV vehicles or offices. Licensing is actually done via an individual license code sent by e-mail (software licensing).

- Install WinCan VX and launch the software.
- Activate the license system *WinCan* via the command *Home > Manage licences > Select license system*:



- Restart WinCanVX, run the command *Home > Manage licenses > Update license*, and copy your personal activation code into the corresponding text field:

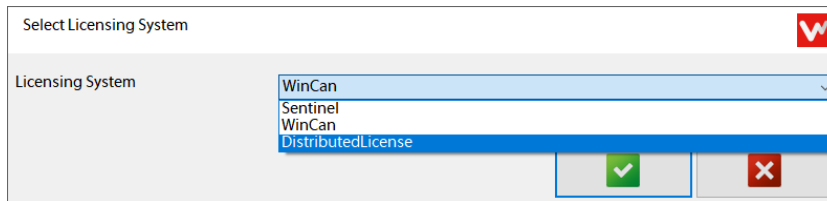


- Type a unique name into the field *user name*.
- The validity of the license is confirmed on the right part of the main interface and all functionalities/modules you purchased are activated from now on your computer.

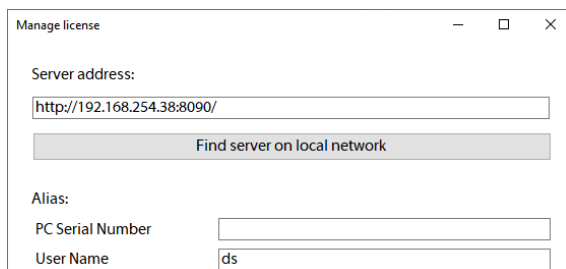
2.2 Server License

If you prefer installing WinCanVX on several CLIENT computers within a local network, the installation of a network license service makes more sense. SERVER and CLIENT computers (PCs oder Notebooks) should therefore be a part of the same subnet. Proceed as described below in order to make full use of this license system:

- Ask your domain administrator to establish an internal network license service. The instructions needed can be obtained via the link.
<https://cdlabdev.atlassian.net/wiki/spaces/FAQ/pages/711819369/WinCan+VX+License+Server+Requirements+and+Installation>
- Install WinCanVX on all CLIENT computers within the local network.
- Activate the license system *Distributed License* via the command *Home > Manage license > Select license system*:



- Restart WinCanVX, run the command *Home > Manage licenses > Update license*, and type the IP address of the license server into the corresponding text field:



- Type a unique name into the field *user name*.
- A message confirms the validity of the license and activates the WinCan VX modules you will be able to use at least on 2 CLIENT computers within the local network. A license extension to further CLIENT computers can be ordered at any time.

2.3 License validation

License validation is always done in the background whenever the computer is connected to the internet. **Mind that you will have to connect a computer in the TV truck after at least 30 days and then restart WinCanVX to make sure the license is validated.**

The message *License successfully updated* is popping up for a few seconds above the system tray (date/time display). So WinCanVX is ready for use for another month without a daily license check.

2.4 License update

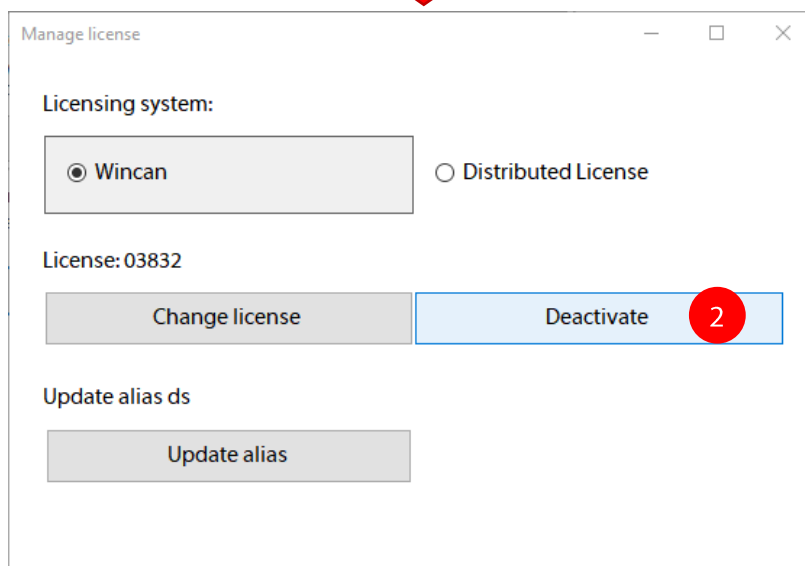
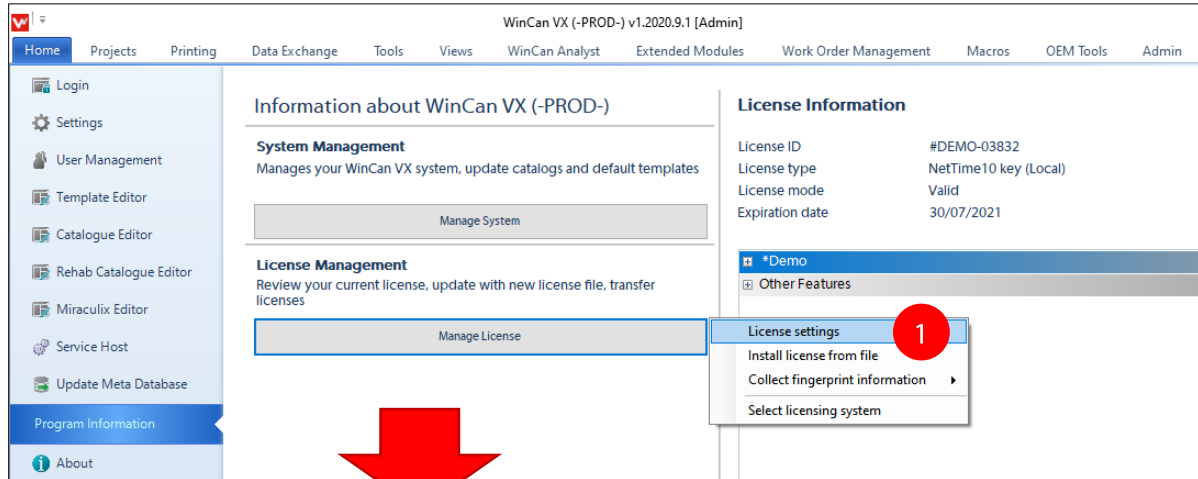
If you want to upgrade the software with additional features or modules, you must first order them via e mail to sales@wincan.com. The CDLab administration then activates the desired features directly via Internet.

Next you will have to check your internet connection and restart WinCanVX: the message *License successfully updated* is popping up again for a few seconds above the system tray (date/time display).

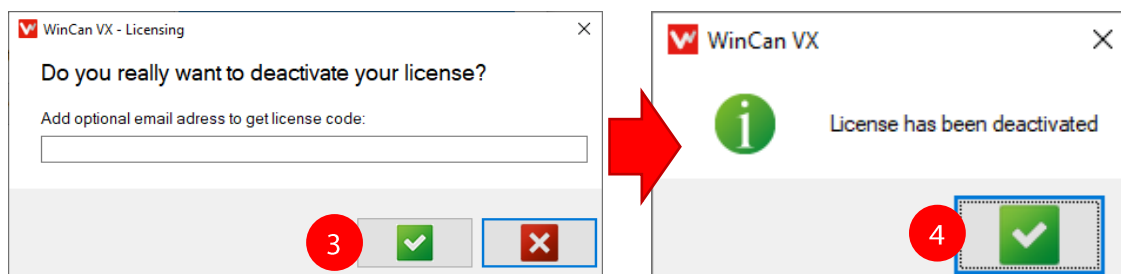
Finally hit the tab command *General > Program information* and check, whether the new features appear in the list on the right part of the main interface.

2.5 Re-activation of the same license on another computer

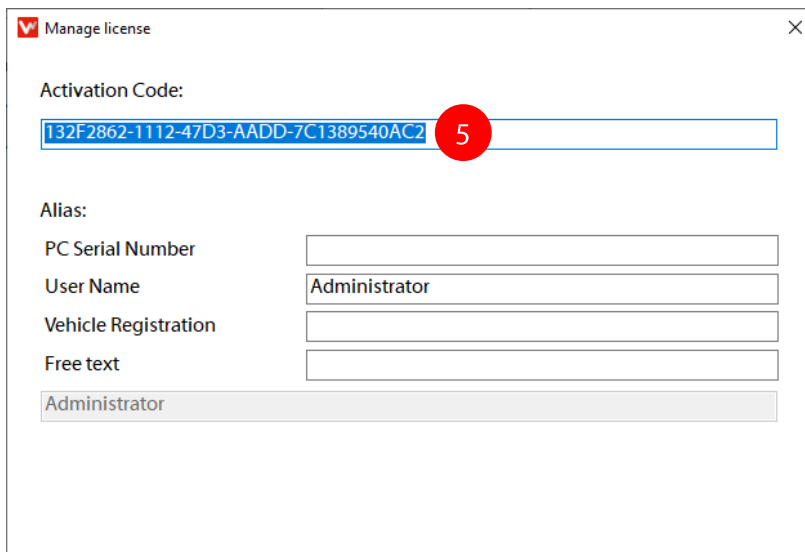
If you want to detach your license from the current work station (**computer 1**) in order to be able to use it on another computer, make sure you have an internet connection and run the command *Home > Manage License > License settings*. Next hit the button *Deactivate* (2) in the dialogue box that follows:



- You may keep the e-mail text field empty and confirm both message boxes below (3 and 4):



- A **new activation code** is generated by the software and shown in the license settings dialogue.
- Copy (Ctrl + C) the code (5) into a blank TXT file (Ctrl + V) and close the dialogue box:



Manage license

Activation Code:

132F2862-1112-47D3-AADD-7C1389540AC2 5

Alias:

PC Serial Number

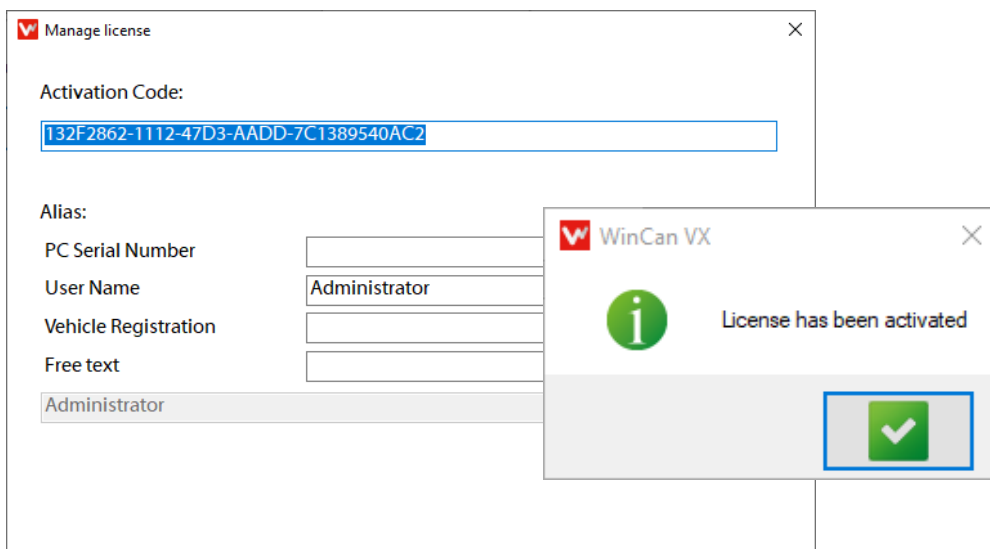
User Name Administrator

Vehicle Registration

Free text

Administrator

- Copy the TXT file to a removable drive and go to **computer 2**.
- Plug the removable drive to computer 2, open the TXT file, highlight the activation code and copy it to the clipboard (Ctrl +C).
- Run the command *Home > Manage License > License settings* and paste (Ctrl + V) the activation code into the text field as shown in the dialogue below:



Manage license

Activation Code:

132F2862-1112-47D3-AADD-7C1389540AC2

Alias:

PC Serial Number

User Name Administrator

Vehicle Registration

Free text

Administrator

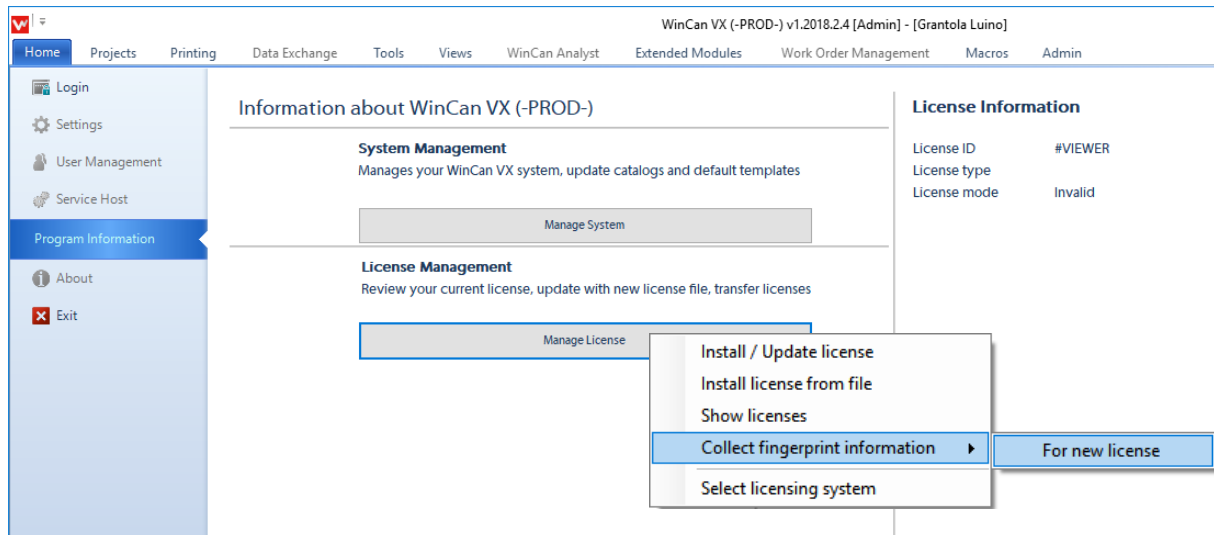
WinCan VX

License has been activated

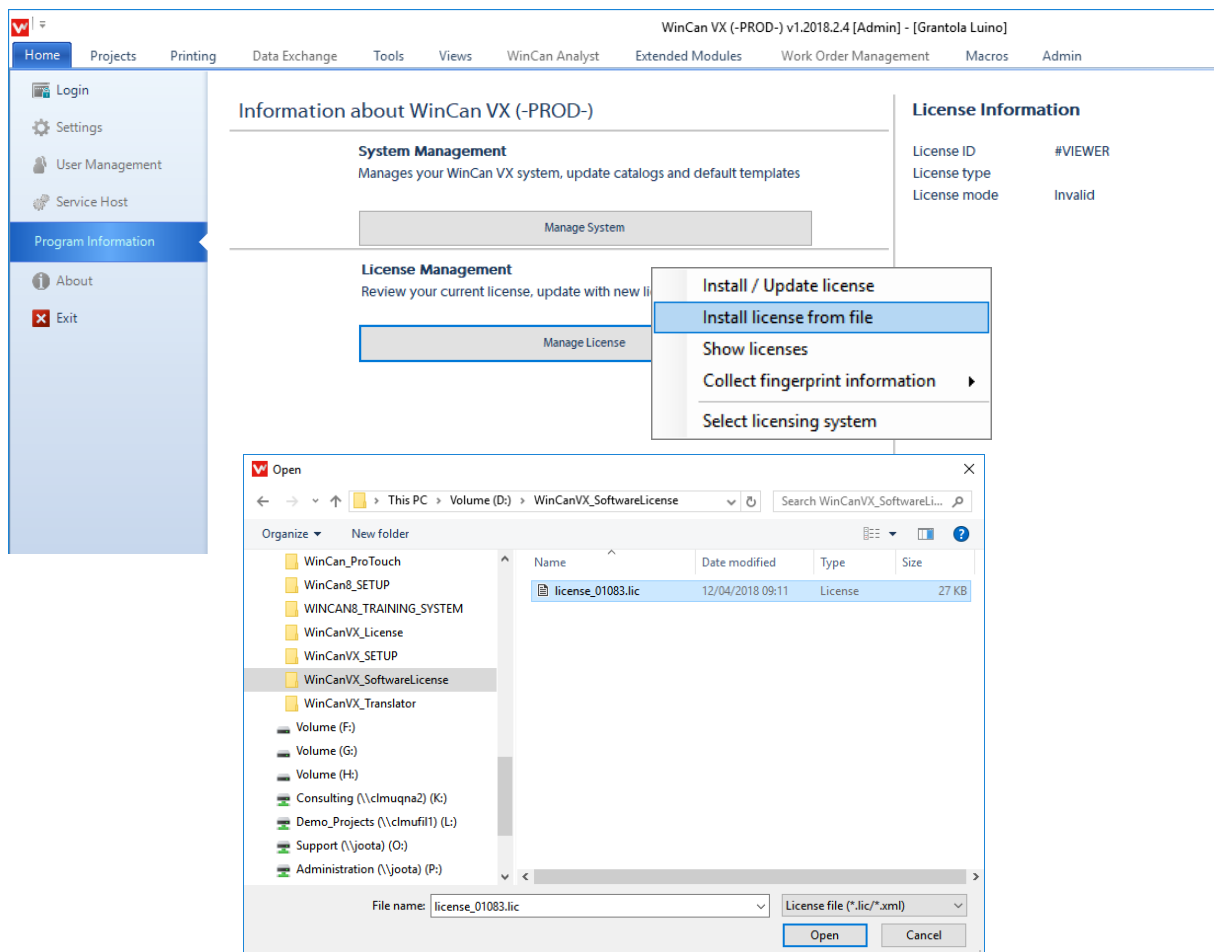
Finally confirm the re-activation of your license.

3 Offline activation with license file

In case you work on a computer in a TV truck, which may not always be connected to the internet, you should apply the offline activation method. First a C2V file has to be generated and then sent to the administration of CDLab (sales@wincan.com). This so called fingerprint file will be used by the license registration system to create and link the new license to this machine. Proceed as follows to generate the C2V file in WinCan VX:



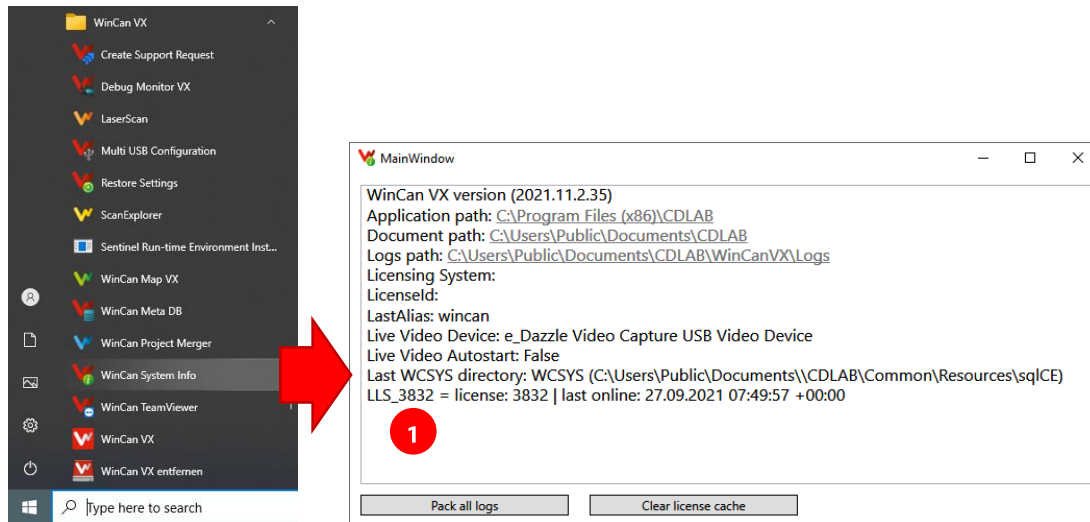
The license file (LIC file) sent via e-mail must first be copied to your local hard drive. To activate it, just run the command *Home > Manage License > Install license from file*, browse for the corresponding folder path within the Windows dialogue box and select the file.



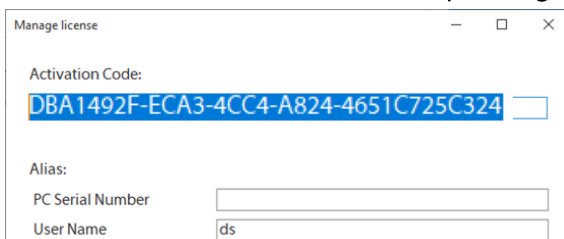
4 Troubleshooting: getting the license number

If the the license mode has switched to **INVALID** when **launching WinCanVX despite a stable internet connection**, please proceed as follows to reset the mode of your license to **VALID**:

- Close WinCanVX
- Go to *START > WinCanVX > WinCan System Info*:
- Send the license number which is written on the last line of the panel below (1) to *WinCan LTD* (sales@wincan.com)



- You will get a new activation code from *WinCan LTD* within a few minutes.
- Restart WinCanVX, run the command *Home > Manage licenses > Update license*, and copy the new activation code into the corresponding text field:



- The validity of the license is confirmed on the right part of the main interface and all functionalities/modules you purchased are re-activated on your computer.

Please also make a screenshot of the dialogue box shown above. In case you have to **re-install WinCan** on a new computer or a new hard disk, you can quickly find out the number of your valid license and send it to *WinCan LTD*.

Important note

After a **first** license activation you can use all available functionalities and modules provided by the software licence only within a certain **expiration period**.

WinCan LTD (Administration department) will confirm your payment by setting the license status **automatically to unlimited**: just connect to the Internet and launch WinCan so that the software can also update the license status automatically and thus will be ready for unlimited use.

The payment of the software product, which is linked to the license code update should therefore always be done within the expiration period.